

A Process: Creating a Rapport

- Very important to role model the whanaungatanga process so whanau know how to respond.
- It is a casual process of establishing a relationship not so much a formal pepeha:-
- Gage the whanau understanding of Maori whanaungatanga
- If you have knowledge of their home area or people you know there speak to it. This is part of making connections

- No whea koe? Where are you from?
- Is that where your family originally come from?
- Tell me a little bit about that place you call home!
- What is your Iwi / Hapu name there?

A Process: Whakawhanaungatanga: 2

• Ask them questions about their parents & siblings:

- How many brothers and sisters in your whanau
- Where are you in terms of the oldest through to the youngest?
- Do you have a whanau of your own? Partner? Children?
- How many sons-daughters?

A Process: Whakawhanaungatanga:

- Reflection:
- Share back with whanau the essence of what they shared with you so that you can clarify what they said & what you heard was correct.
- When you get stuck always reflect back what was shared

- So in reflecting back what has been shared I heard you say.....
- Is that right?

A Process: Whakawhanaungatanga: 3

- Thank client / whanau for sharing them selves with you (Very important you do this as it is part of creating trust)
- Share your own
 Whanaungatanga
 follow the same
 process

- My whanau are from......
- (Expand on this at your discretion)
- My parents are.....
- I have.... Brothers
- I have.....sisters
- I have.....partner
- I have..... children
- I have boys
- I have.....girls
- That is a little bit about me.

Conclusion

- This is just one example of a model that can be utilised to establish a relationship.
- The concept is based on the protocols established under a social construct utilized by the Original Indigenous Inhabitance of Aotearoa NZ for many generations.